

UPPER SAND MOUNTAIN GAS DISTRICT

21700 ALABAMA HIGHWAY 117
IDER, ALABAMA 35981
256-632-2254

CUSTOMER COMMUNICATION

1. UPPER SAND MOUNTAIN Gas District will only provide service and installation to qualified customers. After a potential customer has applied for service, a representative of UPPER SAND MOUNTAIN Gas District will survey the location of the requested service and notify the customer as to whether the location qualifies.
2. A meter deposit is required prior to service installation and will not be refunded during the term of service. Residential homeowners will pay a meter deposit based on your credit. Modular homes/trailers must be underpinned to qualify for natural gas. Upper Sand Mountain Gas will begin charging a monthly customer charge thirty (30) days after new service installations regardless of whether or not the service is being used. All requests for service must be made by the property owner.
3. The UPPER SAND MOUNTAIN Gas District will not be responsible for underground utilities that are on the Owner's property that the Gas District is not made aware of or located incorrectly. The Gas District is not responsible for the replacement of concrete, asphalt surfaces or any other finished surface other than the replacement of the natural soil surface. The Gas District will replace the original soil and sow available grass seed and provide straw covering where disturbed. No further work will be done.

(THE FOLLOWING PARAGRAPH IS APPLICABLE TO RESIDENTIAL CUSTOMERS ONLY.)

On January 1, 2016 UPPER SAND MOUNTAIN Gas District (District) began installing Excess Flow Valves (EFV) on new single family residential home service lines and any service line in need of maintenance or repair on a single family residential home.

An EFV is a mechanical safety device inside the District's gas service line. In the event of damage to the District's gas service line between the gas main and your meter, the EFV will "trip", minimizing the flow of gas through the service line and reducing the amount of gas vented to the atmosphere.

The EFV is sized based on the home gas appliance load. If additional gas appliances are installed after the initial service line is installed, please contact the District's office to verify if the EFV will serve the additional load.

A Small puncture to the service line or a leak in the home will typically not "trip" the EFV and you should smell the leak. If you smell gas at anytime, please call the District's office.

To replace the EFV due to increased load or to provide maintenance on the valve will require the service line to be excavated. The home owner hereby agrees to allow this excavation by the signing of this notice.

The undersigned customer has read all the above provisions, and accepts all the terms set forth herein, and agrees to the foregoing provisions.

Customer Signature: _____ Date: _____

Title (if applicable): _____

Service Request #: _____ Residential Charge \$ _____